

# Level System Overview & Raises

In order to pass each checklist, you must demonstrate Chick-fil-A knowledge, Pathway procedures, and demonstrate mastery in each role.

## What is Mastery?

- Follow Pathway procedures
- Able to teach & coach someone else in the role
- Able to “clear the screen” for another team member
- Demonstrate the SERVE model at all times

## Front of House

<b>Front Counter</b> +\$.35	<b>Drive-Thru</b> +\$.55
Safety & security Stocking Running Dining room POS and iPOS order taking	Drinks & desserts Window Front counter & Drive- thru bagging

## Back of House

<b>Order Fulfillment</b> +\$.45	<b>Food Preparation</b> +\$.65
Safety & security Fries Secondary Primary	Prep Breeding Machines